

Flexera SaaS Manager Release Notes

March 2019

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Introduction

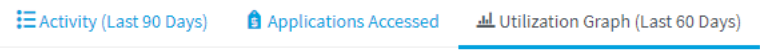
Flexera SaaS Manager integrates with a large group of SaaS applications, providing unparalleled business intelligence about when and how your users are interacting with the SaaS products licensed within your organization. Flexera SaaS Manager helps you discover, manage, optimize, and secure your SaaS subscriptions and identifies any unused, underused, or abandoned licenses, helping you rein in runaway spend.

New Features and Enhancements

This release of Flexera SaaS Manager includes the following enhancement: next generation SSO, currently used by other components of the Flexera Cloud Platform.

Feature or Enhancement Summary	Reference Number
<p>New Integration: Veeva Vault</p> <p>Veeva Vault is a cloud-based content management platform and suite of applications that provides life sciences companies a single source of truth to reduce complexity and increase business agility.</p>	FSM-386

Feature or Enhancement Summary	Reference Number
<p>Performance Improvements</p> <p>Several performance improvements were made, including optimized storage of event data, which results in a faster UI load times.</p>	<p>FSM-136</p> <p>FSM-542</p> <p>FSM-544</p> <p>FSM-568</p>
<p>“Recognized” Suspicious Users can now be filtered in the UI</p> <p>In the Suspicious Users screen, Flexera SaaS Manager Administrators can now set unrecognized users to be recognized and then filter suspicious users into three categories:</p>	<p>FSM-378</p>
<div data-bbox="344 699 799 1056" data-label="Image"> </div> <ul style="list-style-type: none"> ● Unauthorized: A user is not listed in the HR roster and is using an application. ● Unrecognized: A user is inactive in the HR roster and is using an application. ● Recognized: Flexera SaaS Manager has marked the user as “suspicious”, but the Flexera SaaS Manager Administrator has overridden this and recognizes the user. <p>In the Suspicious Users page with the listing of all suspicious users, there is a new column labeled Activity Type. In this column, you can also assign a suspicious user as Unauthorized, Unrecognized, or Recognized.</p> <div data-bbox="344 1402 386 1449" data-label="Image"> </div> <p>Important • When assigning a suspicious user an Activity Type, the only Activity Type that can be undone is to change Unrecognized Suspicious Users to Recognized Suspicious Users.</p> <p>This Suspicious Users information is also in the Flexera SaaS Manager online help.</p>	
<p>Support for more than one Human Resources provider application per customer</p> <p>In the Application Catalog, multiple Human Resources (HR) provider applications can be added.</p> <p>Under Administration > Settings > User Roster an administrator or an application administrator can upload and select the appropriate user roster for a specific HR provider application.</p>	<p>FSM-9</p>

Feature or Enhancement Summary	Reference Number
<p>Rebranded and reformatted online help</p> <p>When you click the Help Icon (?) in the upper-right corner of Flexera SaaS Manager, you are directed to the rebranded and reformatted online help.</p> <p>Below are direct links for the following:</p> <ul style="list-style-type: none"> ● Flexera SaaS Manager Help Library ● Flexera SaaS Manager Integration Instructions ● Flexera SaaS Manager Common Application Activity Tracking ● Flexera SaaS Manager Training Videos (Skilljar credentials are required.) ● Flexera SaaS Manager Release Notes 	<p>FSM-441</p> <p>FSM-556</p>
<p>Application Usage Data now displays up to 180 days</p> <p>Under Applications > Usage > Application Usage the App Status Over Time graph now displays up to 180 days' worth of application usage data.</p>	<p>FSM-543</p>
<p>New UI location for User Utilization Graph (Last 60 Days)</p> <p>Under Users > All Users > User the location of a specific user's Utilization Graph (Last 60 Days) has been moved to the third tab.</p> 	<p>FSM-576</p>

Feature or Enhancement Summary	Reference Number
<p data-bbox="337 300 1230 373">A new, next generation Single Sign-On, currently used by other components of the Flexera Cloud Platform.</p> <p data-bbox="337 384 1230 457">Flexera SaaS Manager has a new login and SSO experience that is consistent with other components of the Flexera Cloud Platform and solely powered by Flexera.</p> <p data-bbox="337 468 1230 499">What is changing?</p> <p data-bbox="337 510 1230 625">We are rolling out a new, next generation Single Sign-On (SSO), currently used by other components of the Flexera Cloud Platform, for Flexera SaaS Manager. This change eliminates the need to use a third-party provider for SAML sign-in.</p> <p data-bbox="337 636 1230 667">How does this affect me?</p> <p data-bbox="337 678 1230 793">You may not be able to login with your password or SSO settings. Based on how it is set up in your organization, you may have to follow one of these two approaches for uninterrupted login:</p> <ul data-bbox="337 804 1230 1591" style="list-style-type: none"> <li data-bbox="337 804 1230 1077"> <p data-bbox="337 804 1230 846">● Change your current password:</p> <p data-bbox="386 856 1230 1077">If your organization does not use SSO to login, all the Flexera SaaS Manager users will have to reset their password to log back in normally. Once you browse to the portal (https://my.metasaas.com/), you will be asked to enter your email and password. On this screen, click the Reset Password link and follow the instructions to reset your password. Once your password is reset, you will be able to log in and access the portal.</p> <li data-bbox="337 1087 1230 1591"> <p data-bbox="337 1087 1230 1119">● Update your SSO information within Flexera SaaS Manager:</p> <p data-bbox="386 1129 1230 1245">If your organization uses SSO to sign in, an Administrator will have to reset his/her password and provide a trust relationship in both your Organization's SSO and the Flexera SaaS Manager's SSO settings.</p> <ul data-bbox="386 1255 1230 1591" style="list-style-type: none"> <li data-bbox="386 1255 1230 1392">● Browse to the portal (https://my.metasaas.com/), and you will taken to the login screen to reset your password. On this screen, click the Reset Password link and follow the instructions to reset your password. Once your password is reset, you will be able to log in and access the portal. <li data-bbox="386 1402 1230 1591">● Once you are in the portal, follow the instructions in Configuring Single Sign-On (SSO) in Flexera SaaS Manager to configure a trust relationship between your Organization's and the Flexera SaaS Manager's SSO. Once the trust is established, all Flexera SaaS Manager users will be able to log in normally using SSO, without resetting their passwords. 	<p data-bbox="1239 300 1419 331">FSM-478</p> <p data-bbox="1239 342 1419 384">FSM-646</p>
<p data-bbox="337 1602 1230 1633">Customer-Domain feature obsoleted</p> <p data-bbox="337 1644 1230 1738">The customer-domain functionality under Administration > Domains has been removed. It is now replaced by Flexera's new user management portal.</p>	<p data-bbox="1239 1602 1419 1633">FSM-532</p>

Resolved Issues

The following table lists resolved issues for Flexera SaaS Manager. The Affected Module(s) column refers to the specific Flexera SaaS Manager module(s) affected by the resolved issue.

Issue Summary	Reference Number
UberConference Integration	FSM-248
Resolved the UberConference web scraping integration error, Authorization error (HTTP 401), listed in the integration logs. Authentication scheme for UberConference now requires a Cross-Site Request Forgery (CSRF) token.	
UI Improvements	FSM-470
<ul style="list-style-type: none">Whenever you click Annual Spend in the application's App Details tab, you will always be taken to the Product Licenses page.	FSM-471
<ul style="list-style-type: none">In the application's App Details tab, the Annual Spend is now calculated for payment frequencies greater than one year.	FSM-569
<ul style="list-style-type: none">When using the Search field under Users > All Users and no user is found, you will now return to the All Users screen.	FSM-615
<ul style="list-style-type: none">Faster and more responsive UI	FSM-642
<ul style="list-style-type: none">Added a scroll bar to the Edit License Allocation page.	FSM-656
<ul style="list-style-type: none">Under Users > All Users the filter to show 10, 25, 50 or 100 items per page now correctly filters the appropriate number of items. The Export CSV function now correctly exports the correct number of items based on the number selected in the Show (number) items per page filter.	
Export CSV for users and licenses	FSM-570
The Export CSV function now correctly exports a listing of users and licenses.	
Jamf Integration	FSM-593
The Jamf integration now leverages the latest version of the Jamf APIs.	
Office 365 Integration	FSM-617
Users are now displayed in the App Users tab and the User Audit tab for a customer's Office 365 integration after 24 hours of authentication.	
DocuSign Integration	FSM-640
Addressed periodic integration failures with DocuSign related to an issue with refreshing the authorization token.	

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