

The Flexera logo is positioned in the upper left corner of the slide. It features the word "Flexera" in a white, sans-serif font, with a trademark symbol (™) to its upper right. The background of the slide is dark blue, with a diagonal blue stripe running from the top left towards the bottom right. To the right of this stripe, there is a glowing blue network graphic consisting of numerous white nodes connected by thin lines, resembling a globe or a data network. The overall aesthetic is modern and technological.

**Flexera™**

## **Resolved Issues**

FlexNet Manager Suite - Cloud edition

# FlexNet Manager Suite Resolved Issues (Cloud Edition)

Lists issues that have been resolved in the past year, sorted by release.

## FlexNet Manager Suite 2019 R1.2

May 2019

Master Issue Number	Severity	Component(s)	Summary
IOJ-1920907	1	Agent	Oracle Inventory may take excessive time
IOJ-1919402	1	Inventory	The FlexNet Manager inventory import task may fail with a primary key violation
IOJ-1921933	1	WebUI	Oracle Server Worksheet doesn't show Role-Exempted Licenses
IOJ-1922424	1		Inventory Reader (FNMS/Managesoft) may fail because of incorrect length of "CPUAffinity" field
IOJ-1924154	2	Agent	Error installing the FlexNet inventory agent on Windows Server 2003
IOJ-1924156	2	Import	Inventory importer may fail when writing Cloud Service Instance data
IOJ-1869186	2	Import	Compliance Import may fail with foreign key constraint violation
IOJ-1904419	2	Installer	While upgrading to a new version of FNMS, customized authentication setting in IIS will get overwritten
IOJ-1862311	2	Inventory	Advanced Security option does not show as used even though an instance has redaction policies enabled
IOJ-1913240	2	Inventory	Oracle Partition usage based on the presence of evidence in SCHEMA_VERSION_REGISTRY
IOJ-1911897	2	Inventory	Active Data Guard option can incorrectly be detected as Used on a Data Guard standby instance
IOJ-1885199	2	Software Assets	Datapump compression usage is not a reliable source of licensing evidence for Oracle version 12.1.0.1
IOJ-1923580	2		IBM ILMT PVU report is showing duplicate rows of data for the same computer
IOJ-1921330	2		In-Memory (database option), is found by DBA team and FNMS does not report it.
IOJ-1921178	2		When running publisher specific Oracle reconciliation, IBM Calculated Licenses become zero
IOJ-1901830	2		Multiple use rights on User licenses may over consume licenses
IOJ-1915579	2		Oracle LMS scripts may incorrectly report the Multitenant option as in use on Oracle 12c
IOJ-1920626	3	Business Adapter	Need to only import unique records from Data Platform
IOJ-1727433	3	Inventory, WebUI	Discovery & Inventory rule shows incorrect day selection when scheduling weekly frequency
IOJ-1908393	3		Beacon New Connection Loses Connection String
IOJ-1923076	3		UpdateDiscoveredDevicelsManaged Stored Procedure doesn't include 'FlexNet Inventory Agent For Mac'

IOJ-1922305	3	Grid rendering does not calculate correct initial width, causing some columns to be hidden on page load
IOJ-1920621	3	Inventory Agent/extensions download button issues

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## FlexNet Manager Suite 2019 R1.1

*April 2019*

Master Issue Number	Severity	Component (s)	Summary
IOJ-1839000	2	Beacon UI	An unhandled exception may occur when trying to add/edit an inventory source when the Operating System language uses a decimal comma instead of a decimal point.
IOJ-1916240	2	Database	Cannot delete an Oracle database instance when Oracle Enterprise Manager is installed on the same instance
IOJ-1824736	2	Database	Oracle instances flagged as "Not Licenseable" still consume a license
IOJ-1919743	2	ServiceNow	FlexNet Manager Suite to ServiceNow export created while a Previous export is still processing
IOJ-1893975	2	Software Assets	Incorrect consumption of VM host for Microsoft Server Core license
IOJ-1728269	3	Installer	PowerShell script process fails when non default SQL port is used
IOJ-1920490	3	Inventory	Tanium adapter imports SQL evidence incorrectly when name contains R2
IOJ-1910503	3	ServiceNow	ServiceNow Export Asset job shows State Processing and never completes
IOJ-1921228	3	WebUI	Some Options/Packs are missing from LMS_OVERVIEW CSV file
IOJ-1918819	3		Null reference exception encountered when rendering devices grid in Application Properties page
IOJ-1918395	3		The Microsoft 365 RefreshToken may be visible in the Event Viewer
IOJ-1916925	4	WebUI	Schedule options in System Settings > Inventory disappear when data validation fails
IOJ-1912527	4		Remove region button should be disabled for a location not assigned to a region

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## FlexNet Manager Suite 2019 R1

*March 2019*

Master Issue Number	Severity	Component(s)	Summary
IOJ-1907170	1	Database	Upgrade and downgrade rights may exclude validly licensed applications when multiple applications from the same product family are manually linked to a license
IOJ-1907168	1	Database	Upgrade and downgrade rights may be removed from a license when an attached application is moved to a different Product family
IOJ-1890255	1	Database	Purchase Use Right Library (PURL) update may fail if linked SKU to license software definition is deleted
IOJ-1904030	1	Hardware Assets	Deleting a host with VMs where a VM is a parent instance or an OEM can result in Foreign key constraint error
IOJ-1908161	1	Import	Import may fail with "System.ArgumentException: An item with the same key has already been added."
IOJ-1908014	1	Import	ADDM import failure when multiple CPU or Hardware Evidence records exist for a single Host
IOJ-1907160	1	Import	Points based licenses over consume when multiple installations on one virtual machine
IOJ-1904134	1	Import	Inventory import may fail if Oracle LMS audit data is more than 2 GB
IOJ-1896616	1	Import	Hosts may be merged into a single instance when serial number and names are the same causing incorrect license position
IOJ-1877178	1	Import	Active Directory fails to import user data if user with same name and domain already exists in the Inventory database
IOJ-1912877	1	Import	Reconcile fails with FOREIGN KEY violation "FK_VMHostDatastore_HostComplianceComputerID" if an imported computer and store point to a nonexistant ComplianceComputerID & ConnectionID
IOJ-1910506	1	Inventory, Inventory Beacon	Beacon fails to download policy due to duplicate in Key column of BeaconTargetSite
IOJ-1907791	1	SAP Integration	SAP Simulation may time out when performed on a large volume of roles
IOJ-1907452	1	Software Assets	Upgrade and downgrade rights are lost and cannot be defined on a license after all applications are disassociated
IOJ-1905701	1	Software Assets	Multi-edit of licenses may result in the loss of Points rule set association
IOJ-1903791	1	Software Assets	License upgrade and downgrade rights are lost when unrelated applications are deleted
IOJ-1904017	1	Software Assets	An upgrade to FlexNet Manager Suite 2016 may result in Licenses losing their upgrade and downgrade rights settings
IOJ-1900220	1	Software Assets	"Input string was not in a correct format" error on "Recommended License Changes" view
IOJ-1879362	1	Adapter Currency, Software Assets	Imported PVU points from ILMT does not consider primary/supplementary while consuming license.
IOJ-1811429	1	Software Assets	Covers number of VM use right is not working correctly device and processor license type
IOJ-1915084	1	Specialist Integrations	ADDM adapter should run in x64 mode on x64 operating system
IOJ-1863596	1	Import	Unable to import Oracle option data when using CSV inventory spreadsheets
IOJ-1895712	1	Software Assets	Processor Points license may provide incorrect license consumption count
IOJ-1894940	1	Software Assets	Incorrect consumption count is displayed for Microsoft Server Processor license
IOJ-1849233	1	Software Assets	Additional applications are added to license when they share the same version weight

IOJ-1909109	1		Deleting an application which is manually associated with a license removes upgrade and downgrade rights and causes error when trying to edit license
IOJ-1905567	1		Reference to CloudServiceInstance is not removed before deleting dummy computer
IOJ-1903803	1		Cloud provider blob data may not fit in the column size
IOJ-1902920	1		Tenant specific Precalc jobs hanging because of bad query plan for SaaS license
IOJ-1895583	1		Licenses using the Upgrade until option may not contain expected applications when application release date is unavailable
IOJ-1920685	1		Performing a publisher specific reconciliation may impact the license consumption for PVU-based licenses for another publisher where there are PVU-based licenses for both publishers
IOJ-1850917	2	Agent	FlexNet Inventory agent-based Oracle inventory fails when home path has a trailing slash
IOJ-1906324	2	Database	Syntax error may occur when migrating from FlexNet Manager Suite 2017 R1 to 2017 R2 because of use of SQL reserved word
IOJ-1904014	2	Database	Adding and removing applications from license may fail
IOJ-1907816	2	Import	IM hardware reader may take hours
IOJ-1889441	2	Import	Hosts belonging to different clusters with the same name sometimes appear under the incorrect cluster
IOJ-1827747	2	Import	Office 365 inventory import is not reliably collecting all usage information
IOJ-1894188	2	Inventory	Obsolete Oracle instances may not be automatically cleaned if duplicate record exists in Flexera Inventory database
IOJ-1816936	2	Purchases	Unable to process a purchase and apply entitlement to license of the same scoped group using scoped operator
IOJ-1905215	2	Reports, WebUI	Out of the box Oracle Server Worksheet report may timeout
IOJ-1903667	2	Reports	SaaS usage summary report can take a long time to run or even time out
IOJ-1907205	2	Software Assets	License reconcile may not reset license consumption when contributing product is removed from a license
IOJ-1894888	2	Specialist Integrations	Powershell based adapters can insert data into FNMS that exceeds the defined column length
IOJ-1903253	2	WebUI	Multi-edit would not let user to select empty value for a drop down customer property
IOJ-1778559	2	Beacon engine	FlexNet Beacon may not serve policy to inventory agent when IBM PVU mode is enabled
IOJ-1889241	2	Software Assets	Cannot exempt devices from MS Device CAL license consumption
IOJ-1898032	2		An Amazon Web Services import will fail when the Inventory Beacon uses a proxy server
IOJ-1896760	2		When installing FNMS in an environment with SQL Server Availability Groups, PowerShell fails with a SQL connection timeout
IOJ-1902833	2		Inventory import performance may be poor when importing (CAL) Client Access License from SCCM servers
IOJ-1890279	2		Compliance Status of licenses does not match in All Licenses grid and License Summary grid
IOJ-1864736	2		No reporting of hosts with overridden consumption on IBM PVU licenses for IBM audit reporting
IOJ-1904149	3	Language Pack	"Recommended change" column shows garbled characters in Japanese
IOJ-1904395	3	Import	ARL import failed with ARLUpdateEvidenceLinks Violation of PRIMARY KEY constraint 'PK_SoftwareTitleInstallerEvidence'
IOJ-1907588	3	Inventory	Inventory which is not from an OEM server can sometimes set InventorySource=OEM

IOJ-1875934	3	Reports	List of reports in the Report Index tab are not sorted in alphabetical order
IOJ-1835633	3	ServiceNow	FlexNet Manager Suite does not consider a potential ServiceNow instance change when exporting differential data
IOJ-1810303	3	WebUI	A red bar error may appear when clicking on 'Move Maintenance and entitlements'
IOJ-1876320	3	Beacon engine	On platforms that support TLS 1.2, the Beacon does not use it by default
IOJ-1828556	3	Reports	IBM PVU License Consumption Report Excludes Devices That Are Not Inventoried by FNMS or ILMT
IOJ-1895951	3	WebUI	Assigned User and Calculated User is Empty on Devices Tab
IOJ-1905900	3		Assets not in Inventory Report displays an Archived option in the filter for the (Inventory Device) Status property
IOJ-1895204	3		Inconsistent naming - Lifecycle column on Cloud service provider inventory page must be called "Purchased option"
IOJ-1836012	3		Solaris host would not consume points if global zone inventory is missing
IOJ-1907285	4	Beacon UI	Default schedule "AWS imports" is not created if schedule.xml already exists during upgrade

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## FlexNet Manager Suite 2018 R2

*September 2018*

Master Issue Number	Severity	Component(s)	Summary
IOJ-1869174	1	Import	FlexNet Inventory Manager import will fail when Sum of Hard Disk size for a device is greater than 9,223,372,036,854,775,807 bytes
IOJ-1869799	1	Software Assets	Error occurs when adding/editing a custom consumption exemption reason
IOJ-1879369	1	WebUI	Large CSV exports perform poorly with high CPU usage on presentation server
IOJ-1850832	1	Hardware Assets	Inherited location for an inventory device from an asset is lost when any manual change is made in the inventory device's properties
IOJ-1864895	1	Hardware Assets	Some assets cannot be linked to an inventory device
IOJ-1882494	1	SAP Integration	SAP GUID is truncated by staging monitor since 2016R1
IOJ-1884928	1	Business Adapter	Business adapter imports which fail may cause assets to be created which can never be linked to inventory devices
IOJ-1865851	1	Contracts	Linked Assets and Licenses may be deleted from a Contract when saving Contract properties
IOJ-1882282	1	Database	mgsDatabaseUpdate can incorrectly increment the migration step number when a step fails
IOJ-1889730	1	Import	Imports from BMC ADDM may fail if multiple last logged on users are reported by ADDM
IOJ-1871365	1	Import	An inventory file may fail to import when another inventory file, for the same device, is imported with different custom property values

IOJ-1824740	1	Import	ActiveDirectory writers fail if information from one domain is imported from multiple sources
IOJ-1861640	1	Inventory	Japanese characters are garbled in Oracle NDI file (direct collection via Beacon)
IOJ-1870025	1	Security	Unable to access Analytics via SAML with certain identity providers
IOJ-1849587	1	WebUI infrastructure	Error Message - System.ArgumentException: An item with the same key has already been added (Custom Property issue)
IOJ-1875293	1	Import	When performing a reconcile, the step "Delete license allocations that no longer exist" may run slowly and block other steps
IOJ-1884784	1	Import	XenApp Server Agent import step CopyingAllUserstoTemptable times out with many AD group memberships
IOJ-1891446	1	Software Assets	Performing a reconcile for CAL (Client Access Licenses) can fail with incorrectly accessed software records
IOJ-1887327	1		FNMS presentation server CPU utilization goes to 100% as a result of SAP license reconciliation operations
IOJ-1878688	1		Removing an application which is linked to a license that has upgrade/downgrade rights can cause the license to fail to open
IOJ-1881590	1		Arithmetic overflow due to bigint into int during license check
IOJ-1866549	2	Import	User Assignments and Enterprise Groups one-off uploads accordions are missing for newly created and cloned roles
IOJ-1844085	2	Import	Reconciliation is timing out on 'ReconcileLicenses' step
IOJ-1870916	2	Adapter Currency, Inventory	Microsoft Office 365 adapter fails to execute on FlexNet Manager Suite 2018 R1 with an inventory beacon that is not upgraded to 2018 R1
IOJ-1733057	2	Operators, rights and roles	Edit icon incorrectly displays when the 'Rename an existing role' option for a Role is restricted
IOJ-1864172	2	Beacon engine, Inventory Beacon, Security	ActiveDirectoryImport.exe is called by BeaconEngine.exe using plain text passwords in command line
IOJ-1852886	2	Import	File evidence that is no longer imported from the inventory source is not removed
IOJ-1754077	2	Inventory	Locally-installed FlexNet inventory agent does not support inventory of Oracle 12c pluggable databases
IOJ-1779956	2	SAP Integration	SAPReader Fails to Import With Error 'Violation of UNIQUE KEY constraint 'UQ_SAPActivityCheckWorkTime''
IOJ-1764318	2	Software Assets	IBM Information Server: Development VMs consuming 'Production' license
IOJ-1845450	2	Agent	On SuSE 12 SP2 and later, installation of FlexNet inventory agent fails when ndtask.service cannot start
IOJ-1887671	2	Import	Publisher information is lost for Office 365 licenses when writers are run for a second time with 2018 R1
IOJ-1867650	2	Import	Microsoft Server/Management Core license, a license consumption calculation of the virtualization rights for Microsoft CIS 2016 Standard is incorrect
IOJ-1879110	2	Inventory	'Active Data Guard' is detected as installed from Oracle Database Express Edition
IOJ-1874887	2	Inventory	Inaccurate license consumption for Oracle Compression Advisor option after option fails
IOJ-1857917	2	Inventory	FlexNet Manager Suite cannot differentiate between usage of the Oracle Spatial and Locator options
IOJ-1846909	2	Inventory	Agent getting stuck after collecting Oracle inventory on AIX servers
IOJ-1844320	2	Inventory	Incorrect core factor used for Itanium processor purchased before Dec 1, 2010
IOJ-1842842	2	Inventory	Oracle 11g and later: Real Application Testing should not be calculating Installation/Usage based on SQL tuning set
IOJ-1836717	2	Inventory, Software Assets	Oracle EBS should be cleaned as a part of Stale Oracle Cleanup



IOJ-1723893	2	Inventory	Environment variables cannot be entered to include file path scan
IOJ-1724376	2	Inventory	SQL Tuning Set causes Real Application Testing and Oracle Tuning Pack to be marked as installed
IOJ-1764278	2	Operators, rights and roles	View Only Operator receives "problem 403 unauthorized" error when accessing Oracle Instances
IOJ-1827746	2	Resolvers and Importers	Oracle licenseable options from OEM instance for remote instances left unmanaged in IM
IOJ-1759887	2	Resolvers and Importers	Renamed windows device does not update following inventory import
IOJ-1816129	2	ServiceNow	Compliance and Business imports fail when FlexNet Manager Suite is waiting for a ServiceNow export to complete
IOJ-1847984	2	Software Assets	Unused Oracle Options consume if no Database Instances are reported
IOJ-1748348	2	Software Assets	Unable to Save when multi-editing Inventory devices or Assets Status are different values
IOJ-1737107	2	Resolvers and Importers	AD import may fail if AD includes CNF replication conflicts
IOJ-1885840	2		Used value for applications is set incorrectly for oracle instances managed by OEM.
IOJ-1871171	2		Error when expanding the 'License - Has maintenance' section in the 'License and Maintenance Expiry' page
IOJ-1870174	2		SCCM reader does not import domains where the domain flat name exists in another source
IOJ-1869700	2		Upgrading FlexNet inventory agent on CentOS / Oracle Linux 7.4 fails when earlier version does not support custom paths
IOJ-1867384	2		Location may get overridden on virtual machine multi-edit
IOJ-1867841	2		Adobe Acrobat DC Trial version cannot be detected
IOJ-1859881	2		'Product use rights & rules', 'Upgrade rights', and 'Upgrade until' date functionality do not work when the 'Upgrade until' date is supplied from the 'End of Service Life' product
IOJ-1818015	2		Oracle Server Worksheet does not exclude non-licenseable installations
IOJ-1858647	3	Import	IsUsed flag set to NO despite reporting a recent LastUsedDate
IOJ-1864955	3	Import	XenApp import can fail when there is a hyphen in the database name
IOJ-1873202	3	Inventory	On macOS, installation of FlexNet inventory agent fails because MGSFT_RUN_CONFIGURE is not found
IOJ-1700807	3	Inventory Beacon	If LastKnownActivityTime is not set, beacon status update does not update it
IOJ-1759941	3	Reports	Cognos does not authenticate using https
IOJ-1868151	3	Software Assets	CAL License in All License grid, consumed, raw consumption and used counts not updated when server computer is deleted
IOJ-1712211	3	WebUI	For non-mandatory field validation errors, the tab with the error is not highlighted
IOJ-1864277	3	Import	One-off upload can hang if values have word wrapping
IOJ-1879689	3	Inventory	Inventory imports from Salesforce may hang at the Get-Users step
IOJ-1860143	3	Inventory	OracleLMSAuditEvidence has incorrect value for the 'Total logical cores' column
IOJ-1860095	3	SAP Administration	/LICMAN/SAPLSD_COLLECT when running Staging database monitor - Invalid access to a string (offset and length too big)
IOJ-1869118	3	SAP Integration	Release Information in Admin Module shows 2016 version when using FNMS 2017 R2 for SAP



IOJ-1836604	3	Agent	Agent random inventory schedule is insufficiently random
IOJ-1719453	3	Discovery	Sites displayed in the Subnets page are not sorted
IOJ-1871748	3	Hardware Assets	Custom property values are lost when AssetType is changed via a business adapter
IOJ-1818825	3	Import	Timeout occurring on GetAppV5UserAccess function (SMS installer evidence adapter)
IOJ-1881510	3	Inventory	Citrix server agent adapter may not report remote usage when installer evidence is not present
IOJ-1864471	3	Inventory	Agent-based Oracle inventory fails when there are restricted permissions on Oracle directories
IOJ-1883146	3	Portal	Contract management portal giving a 500 error while trying to open a contract detail
IOJ-1778392	3	ServiceNow	An asset or application deleted in FNMS may not get deleted in ServiceNow.
IOJ-1764212	3	ServiceNow	FlexNet Manager Suite does not show correct export status
IOJ-1881737	3	Software Assets	Oracle instance should show license able options with mismatching version
IOJ-1806425	3	Software Assets	Oracle LMS audit evidence export should not include ignored devices
IOJ-1875506	3	Specialist Integrations	BMC Discovery (ADDM) adapter import fails when HostKey field is null
IOJ-1851934	3	WebUI	'Status' filter cannot be removed from the "Rule Execution Details" page
IOJ-1864193	3	WebUI	Save inventory settings fail if include directory path is longer than 256 characters
IOJ-1715775	3	WebUI infrastructure	In IE11, some strings in a drop-down box are longer than the width of the drop-down box
IOJ-1875008	3	ContentDev Update	ARL update fails in the environment when SQL Server is configured with an Availability Group
IOJ-1827137	3	Import	Compliance import may take an inordinately long time at ApplicationAlerts and EvidenceAlerts
IOJ-1885938	3	WebUI	Sorting by an alphabetic column does not work after 3 pages.
IOJ-1887292	3		ActiveDirectoryImport.exe tool is incorrectly importing conflict site/subnet AD objects
IOJ-1892657	3		Null reference exception on Citrix 6.5 when no data is gathered.
IOJ-1883935	3		Large Active Directory imports with many OUs will fail to import due to timeouts
IOJ-1881262	3		Non-interactive login attempt shows unexpected error instead of friendly message
IOJ-1873541	3		DirectoryBinder caches are not multi-tenant
IOJ-1871754	3		Inventory files are lost when configured to use the default uploader and the Launcher registry key has a trailing slash
IOJ-1871405	3		Active Directory file uploads may delay other file uploads when there are many groups to delete
IOJ-1871486	3		Uploads to inventory servers are not load balanced evenly
IOJ-1871488	3		Database caching on inventory server does not expire/evict objects under memory pressure
IOJ-1869873	3		Oracle instance properties shows incorrect 'Last inventory date'
IOJ-1867569	3		Asset properties > Financial tab > Lease section: the "Retirement reason:" field should be "Termination reason:"

IOJ-1867017	3	The SaaS Usage report may fail to run
IOJ-1865807	3	Large native inventory files fail to upload from the Beacon in complex network environments
IOJ-1858518	3	Sort is not working properly on some columns of the All Application page
IOJ-1863274	3	Performance issue with DeviceSummary SQL view

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